

## Action Plan for Excellence 2010/11

KEY AREAS FOR IMPROVEMENT IN DELIVERY OUTCOMES	LEAD	ACTIONS	DATE
<b>1. Improving health and emotional wellbeing</b>			
<p><b>Performing Well – no recommendations</b></p> <ul style="list-style-type: none"> <li>• Service Plan Actions</li> </ul>	<p>Personalisation Programme Manager</p> <p>Locality Manager - Mental Health</p> <p>DAAT Manager</p> <p>DAAT Manager</p>	<ul style="list-style-type: none"> <li>• There will be a range of leisure, educational and social opportunities accessible to all people who are supported by Adult Social Care and Health</li> <li>• Work with the NHS to make psychological therapies more available</li> <li>• Work with the Berkshire East PCT to promote prevention and support initiatives including educational awareness of the harmful effects of substance and alcohol misuse</li> <li>• Increase the number of drug misusing clients retained in treatment for 12 weeks or more</li> </ul>	<p>March 2011</p> <p>December 2010</p> <p>March 2011</p> <p>March 2011</p>
<b>2. Improved Quality of Life</b>			
Performing Well - no recommendations			

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<b>3. Making a positive contribution</b>			
<p><b>Performing Excellently</b> – recommendations:</p> <ul style="list-style-type: none"> <li>Monitoring and evaluation of the programmes and initiatives introduced in 2009/10</li> </ul>	<p>Locality Manager Mental Health</p> <p>Service Manager – Community Support and Development</p> <p>Head of Joint Commissioning and Head of Learning Disabilities</p> <p>Service Manager - Community Support &amp; Development</p> <p>Head of Learning Disabilities</p>	<ul style="list-style-type: none"> <li>Rethink members committee promotional campaign for Mental Health awareness</li> <li>Emergency Respite Service</li> <li>Initiatives to support people into employment</li> <li>Stroke Support Worker</li> <li>Headspace</li> </ul>	<p>March 2011</p> <p>March 2011</p> <p>March 2011</p> <p>March 2011</p> <p>February 2011</p>

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<b>4. Increased Choice and Control</b>			
<b>Performing Excellently – no recommendations</b> <ul style="list-style-type: none"> <li>• Service Plan Actions</li> </ul>	Locality Manager - Mental Health  Head of Learning Disabilities	<ul style="list-style-type: none"> <li>• Implement the Dementia Care Adviser role, following DH funding</li> <li>• Continue to help people with learning disability to secure employment</li> </ul>	March 2011  Ongoing – LAA indicator and targets continue to be met.
<b>5. Freedom from discrimination and harassment</b>			
<b>Performing Well – no recommendations</b>			
<b>6. Economic Wellbeing</b>			
<b>Performing Excellently – no recommendations</b>			
<b>7. Maintaining personal dignity and respect</b>			
<b>Performing Well – recommendations:-</b> <ul style="list-style-type: none"> <li>• Review and evaluate reasons for low referral rates from some partner organisations to inform strategy</li> <li>• Review “Stay Safe” scheme</li> <li>• Service Plan Actions</li> </ul>	Head of Adult Safeguarding  Head of Learning Disabilities  Head of Adult Safeguarding	<ul style="list-style-type: none"> <li>• Implement the departmental audit plan to ensure that the Deprivation of Liberty Safeguards are being fully implemented in Bracknell</li> </ul>	January 2011  February 2011  July 2010

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<b>8. Leadership</b>			
<ul style="list-style-type: none"> <li>• Continued focus on development of preventative services:               <ul style="list-style-type: none"> <li>○ Implementation of Enhanced Intermediate Care</li> <li>○ Timebanking</li> <li>○ Development and Implementation of Prevention Strategy</li> <li>○ Home First Initiative</li> </ul> </li> </ul>	<p>Chief Officer: Older People &amp; Long Term Conditions</p> <p>Chief Officer: Adults and Joint Commissioning</p> <p>Head of Joint Commissioning</p> <p>Service Manager - Community Support &amp; Development</p>	<ul style="list-style-type: none"> <li>• Implementation plan in place</li> <li>• Continued implementation in partnership with Princess Royal Trust. To be reviewed in 2011/12</li> <li>• Draft Strategy to DMT November 2010</li> <li>• Leaflet complete, implementation plan in place</li> </ul>	<p>October 2010</p> <p>February 2011</p> <p>December 2010, then ongoing</p> <p>November 2010</p>
<b>9. Commissioning and Use of Resources</b>			
<ul style="list-style-type: none"> <li>• Monitor Effectiveness of Dom Care Framework contracts</li> <li>• Service Plan Actions</li> </ul>	<p>Head of Joint Commissioning</p> <p>Chief Officer: Adults and Joint Commissioning</p>	<ul style="list-style-type: none"> <li>• Application of Quality Assurance Framework</li> <li>• Establish Steering Group for PSA16 Innovation Fund Project and implementation plan</li> </ul>	<p>March 2011</p> <p>April 2010</p>